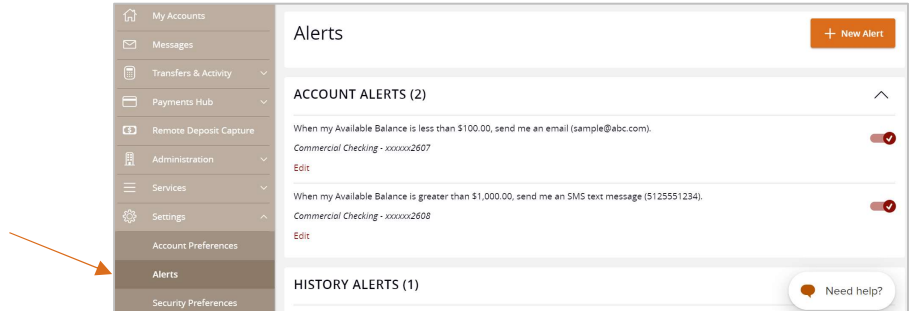# Online Banking Alerts

1. Select the 'Alerts' option under the 'Settings' menu.
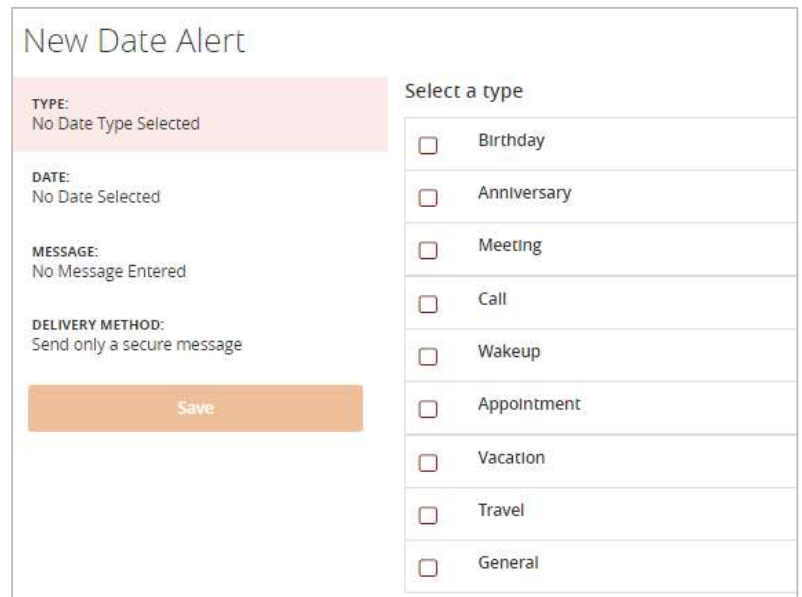

2. Select the desired type of alert from the drop-down menu in the top right corner of the screen.

Date Alerts

1. Select the type of date alert.

Questions? Call our customer support.
Phone: 833-VERITEX (833-837-4839) or 469-443-9912 (Treasury Support: 972-349-6195)
Revised 10/21/2023

1

2. Select the date of the alert.

New Date Alert   Back to Alerts

TYPE:
Appointment

DATE:
4/25/2019

MESSAGE:
No Message Entered

DELIVERY METHOD:
Send only a secure message

Save

Select a date

☑ Recurs Every Year

◄   April   ►   ◄   2019   ►

Sun	Mon	Tue	Wed	Thu	Fri	Sat
	1	2	3	4	5	6
7	8	9	10	11	12	13
14	15	16	17	18	19	20
21	22	23	24	25	26	27
28	29	30				

3. Enter a message for the date alert and click 'Set'.

New Date Alert   Back to Alerts

TYPE:
Appointment

DATE:
4/25/2019

MESSAGE:
No Message Entered

DELIVERY METHOD:
Send only a secure message

Save

Message

Sample

Clear   Set

4. Select a delivery method for the date alert and click 'Save' once the target has been entered.

New Date Alert   Back to Alerts

TYPE:
Appointment

DATE:
4/25/2019

MESSAGE:
Sample

DELIVERY METHOD:
Send only a secure message

Save

Select a delivery method

Secure Message Only   ▼

Secure Message Only

Email

Phone

Text Message

Questions? Call our customer support.
Phone: 833-VERITEX (833-837-4839) or 469-443-9912 (Treasury Support: 972-349-6195)
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2

Account Alerts

1. Select an account.

New Account Alert

ACCOUNT:
No Account Selected

FIELD:
No Field Selected

COMPARISON:
No Comparison Selected

AMOUNT:
No Amount Entered

DELIVERY METHOD:
Send only a secure message

FREQUENCY:
☑ Every Occurrence

Save

Select an account

☐ Checking: xxxxxx0823

☐ Checking: xxxxxx0831

2. Select a field from which the alert should reference.

New Account Alert

ACCOUNT:
xxxxxx0823

FIELD:
Available Balance

COMPARISON:
No Comparison Selected

AMOUNT:
No Amount Entered

DELIVERY METHOD:
Send only a secure message

Select a field

☑ **Available Balance**

☐ Current Balance

☐ Average Collected Balance

☐ Last Interest Paid Amount

☐ Previous year-to-date interest amount

☐ Year-to-date interest amount

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3. Select a comparison.

New Account Alert

ACCOUNT:
xxxxxx0823

FIELD:
Available Balance

COMPARISON:
No Comparison Selected

Select a comparison

☐ greater than

☐ less than

4. Enter the dollar amount.

New Account Alert   Back to Alerts

ACCOUNT:
xxxxxx0823

FIELD:
Available Balance

COMPARISON:
No Comparison Selected

AMOUNT:
No Amount Entered

DELIVERY METHOD:
Send only a secure message

FREQUENCY:
☑ Every Occurrence

Enter an amount

0.00

1	2	3
4	5	6
7	8	9
Delete	0	Save

5. Select a delivery method for the date alert and click 'Save' once the target has been entered.

New Account Alert   Back to Alerts

ACCOUNT:
xxxxxx0823

FIELD:
Available Balance

COMPARISON:
No Comparison Selected

AMOUNT:
$1.00

DELIVERY METHOD:
Send only a secure message

FREQUENCY:
☑ Every Occurrence

Save

Select a delivery method

Secure Message Only ▼

Secure Message Only

Email

Phone

Text Message

Questions? Call our customer support.
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History Alerts

1. Select the account.

2. Select a transaction type.

3. Select a comparison.

4. Enter the dollar amount.

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6. Select a delivery method for the date alert and click 'Save' once the target has been entered.

Insufficient Funds Alert

1. Select an online transaction type.

2. Select a delivery method for the date alert and click 'Save' once the target has been entered.

Transaction Alerts

1. Select an online transaction type.

2. Select an account.

3. Select the status of the online transaction to trigger the alert.

4. Select a delivery method for the date alert and click 'Save' once the target has been entered.

Security Alerts

NOTE: Security alerts are listed at the bottom of the screen. Click the carrot icon to expand the listing of available alerts. Some alerts are clickable and may be turned on or off. The most critical alerts are mandatory and cannot be turned off. These alerts are greyed out.

Questions? Call our customer support.
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1. Click 'Edit Delivery Preferences' to modify how and where to receive security alerts.

Delivery Preferences

Email Address

sample@abc.com

Phone Number

Country

United States ▼

Area Code

Phone Number

SMS Text Number

Message and data rates may apply. Expect 1 message/transaction.

Country

United States ▼

Area Code

Phone Number

Cancel | Save

Questions? Call our customer support.
Phone: 833-VERITEX (833-837-4839) or 469-443-9912 (Treasury Support: 972-349-6195)
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