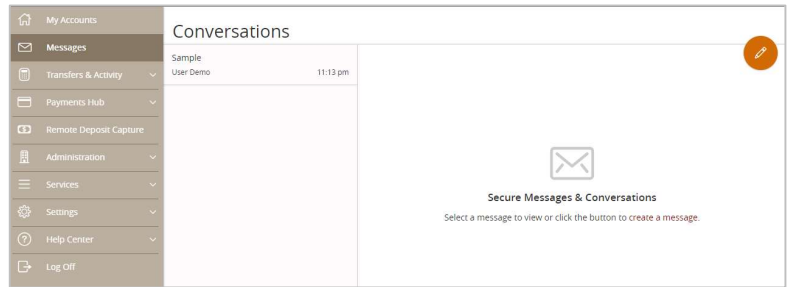


Secure Messages

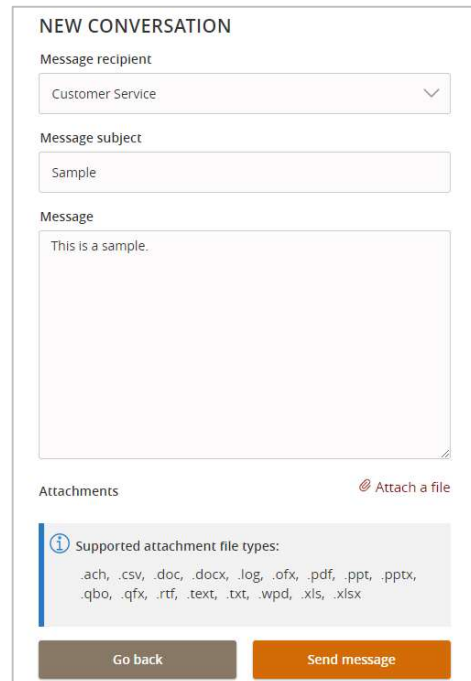
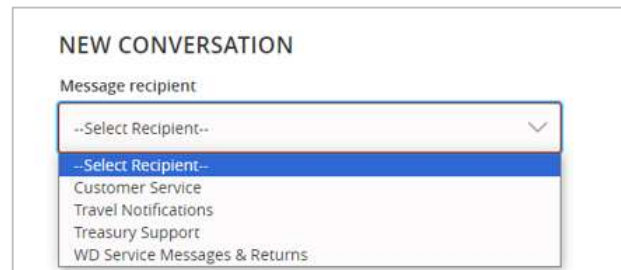
1. Click on the 'Messages' menu on the left side of the screen.
2. Click on the pencil icon on the right side of the screen.

NOTE: The 'Messages' feature is a secure messaging function which allows for two-way communication between the online banking user and Veritex Community Bank. Since the message is delivered securely within the Online Banking system, sensitive material (i.e. SSN, account number(s)) may be safely included in the body of the message.

3. Select the appropriate topic from the drop-down menu.



4. Enter the Message subject.
5. Enter the Message.
6. Click 'Attach a file' to link a file or document to the message if desired. This is an optional step.
7. Click 'Send Message' at the bottom of the screen to submit the message to Veritex Community Bank.

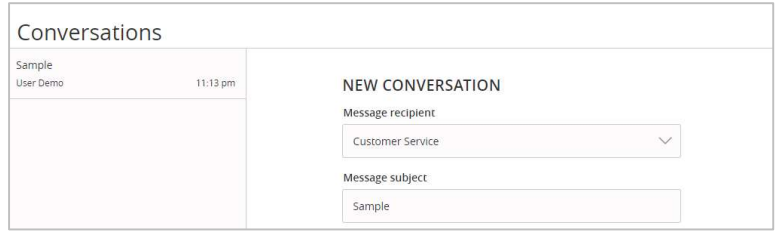


Questions? Call our customer support.

Phone: 833-VERITEX (833-837-4839) or 469-443-9912 (Treasury Support: 972-349-6195)

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- 8. Both incoming and outgoing messages will appear in the column directly to the right of the menus in descending date order (newest on top).



- 9. Click on the arrow icon beneath 'New Conversation' to reply to a secure message.

