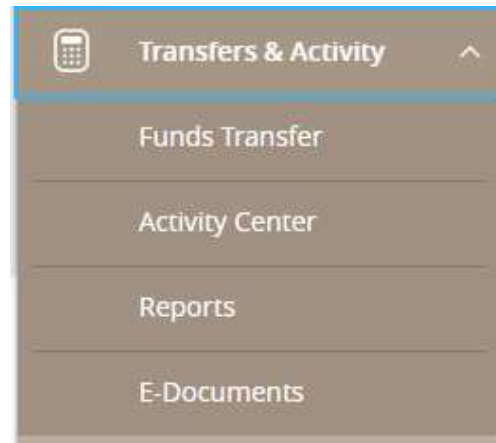


E-Documents

1. Select the E-Documents link under the 'Transfers & Activity' menu.
2. If this is your first time opening 'E-Documents' then you will be prompted to read and agree to the Veritex Community Bank Electronic Disclosure Agreement.



Electronic Disclosure Agreement

VERITEX COMMUNITY BANK
E-DOCUMENTS AND ELECTRONIC DISCLOSURE AGREEMENT

Updated September 23, 2019

Electronic Delivery of Statements and Notices

By accepting the following terms and conditions, you (User) have consented and agreed that Veritex Community Bank (Bank) may provide certain disclosures and notices to User in electronic form, in lieu of paper form, including electronic delivery of statements (E-Statements) and notices (E-Notices). Our objective is to provide paperless documents, which will provide greater efficiency, environmental sensitivity, security and privacy to the statement process. Any questions on E-Documents or electronic delivery should be directed to our Customer Support at 833-837-4839. Bank reserves the right to modify these terms and conditions at any time, effective upon publication. Use of E-Document presentment services constitutes agreement to these terms and conditions and any modifications thereof.

Disclaimer of Warranty and Limitation of Liability

User agrees to indemnify, hold harmless and defend Bank against any and all claims, actions, suits, judgments and expenses (including court costs and reasonable fee of attorneys, accountants and expert witnesses) at User's sole expense, arising from User's failure to abide by restrictions on use of E-Document services.

Security

User agrees that unauthorized communication of any information concerning any password or identification of any other proprietary information belonging to any other person or entity is strictly prohibited.

User acknowledges that the Internet is inherently insecure and that all data transfers, including electronic mail, occur openly on the Internet and potentially can be monitored and read by others. Bank cannot and does not warrant that all data transfers utilizing the Internet, or email transmitted to and from Bank, will not be monitored or read by others.

Bank does not warrant the security or confidentiality of any information transmitted through any applicable Internet service provider, information/communication network service provider, network system or such other equivalent system any jurisdiction via E-Documents.

Communications Required Information

You must provide the Bank a correct e-mail address that will be used to deliver e-mail notifications when a new document is available to view online. You may change your notification email address under 'Profile' in the 'Settings' menu within Online Banking.

By accepting this Agreement and Disclosure you are verifying that as of the date of your acceptance you have provided us with your most current physical address information, and you agree to promptly provide us with your current physical address in the event it should change.



Questions? Call our customer support.

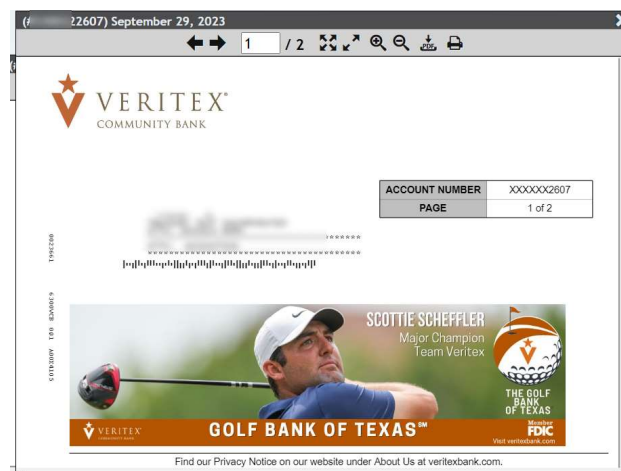
Phone: 833-VERITEX (833-837-4839) or 469-443-9912 (Treasury Support: 972-349-6195)

Revised 10/21/2023

3. A new window will open that will contain a recent statement from one of your accounts. You can navigate this document by using the navigation controls at the top to change pages, fill the screen, fill the page, zoom-in, zoom-out, download, or print a document.

Additionally, there are several options available at the top of the screen:

- **EDocument Disclosure** – This will bring up a copy of the Veritex Community Bank Electronic Disclosure Agreement.
- **Account Setup** – This is where you can control how you receive your statements. You can choose Print, Email, or Print & Email. **Please note that in this context, Email means electronic statements and notices.**
- **Logout** – This will take you back to Online Banking.



Statement Accounts:

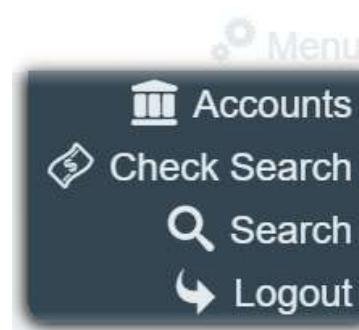
0823 (PERSONAL ACCT)	eMail
0831 (BUSINESS ACCT)	eMail

Notice Accounts:

0823 (PERSONAL ACCT)	eMail
0831 (BUSINESS ACCT)	Print
	eMail
	Print & Email

Update Account

4. There is a Menu located in the upper right-hand corner of the screen that contains several options.

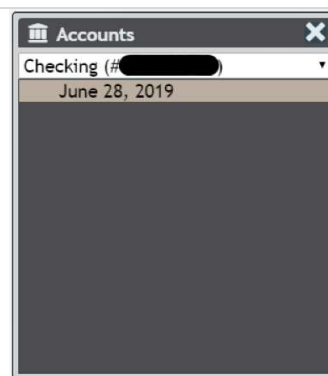


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Revised 10/21/2023

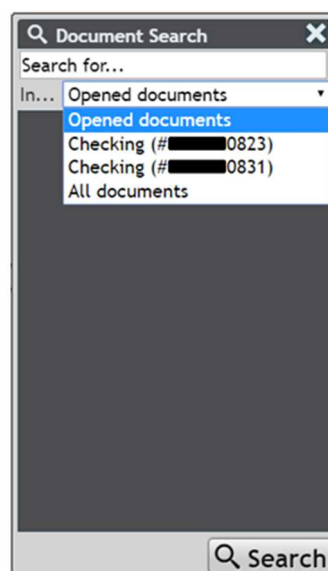
- **Accounts** – This is where you can see all accounts that are eligible for E-Statements as well as each statement and/or notice that is archived for the account.



- **Check Search** – This will allow you to search for a check by date posted, amount, or serial number.



- **Search** – This will allow you to search the E-Documents by keyword. Enter what you are looking for, such as an amount, and then select which account you would like to search. This will highlight any instance of text that matches your search criteria.



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E-Documents - Mobile View

1. Select the E-Documents link under the 'Transfers & Activity' menu.



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Electronic Disclosure Agreement

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E-DOCUMENTS AND ELECTRONIC DISCLOSURE AGREEMENT

Updated September 23, 2019

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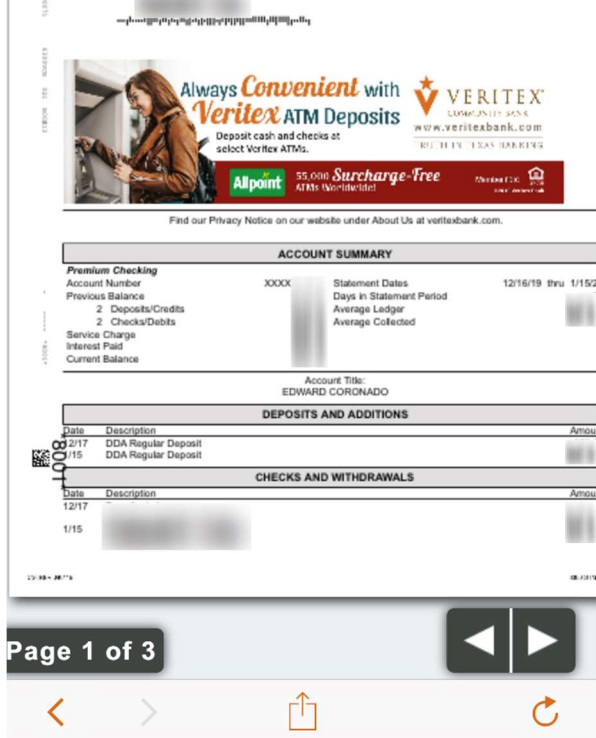
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- The most recent statement will populate on the screen for the first account.

There are several options available on the screen.

- 
 -  – This will allow you to zoom-in and zoom-out.
 - Page 1 of 3** – This will indicate what page of the statement/notice is displayed on the screen.
 -   – This will allow you to navigate through the pages of the current statement/notice.
 - Options** – This will open a window that will allow you to choose the account and month for the statement/notice you need.
- 
- Select Account:** – This is where you can see all accounts that are eligible for E-Documents as well as each statement and/or notice that is archived for the account.
 - Select Document:** – This will allow you to select the month for the desired statement and/or notice and the statement/notice will display on screen.
 - Download as PDF** – This will allow you to download the selected statement and/or notice in PDF version.
 - Disclosure** – This will allow you to view the E-Documents disclosure.
 - Conserve Bandwidth:** ☐ (disables check images.) – This will allow you to download statements and/or notices without check images.
 - Done** – This will take you back to Online Banking.

Document Menu X

Select Account:

Select Document:

Download as PDF

Disclosure

Conserve Bandwidth:
☐ (disables check images.)

Logout

Questions? Call our customer support.

Phone: 833-VERITEX (833-837-4839) or 469-443-9912 (Treasury Support: 972-349-6195)

Revised 10/21/2023

E-Documents – Batch Print

1. Select the E-Documents link under the 'Transfers & Activity' menu.



2. If this is your first time opening 'E-Documents' then you will be prompted to read and agree to the Veritex Community Bank Electronic Disclosure Agreement.

Electronic Disclosure Agreement

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E-DOCUMENTS AND ELECTRONIC DISCLOSURE AGREEMENT

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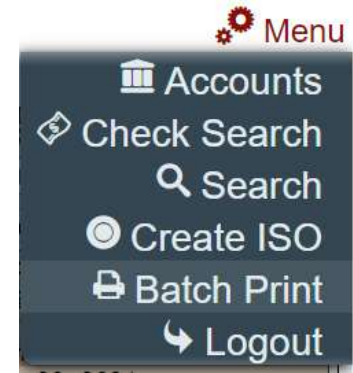


Questions? Call our customer support.

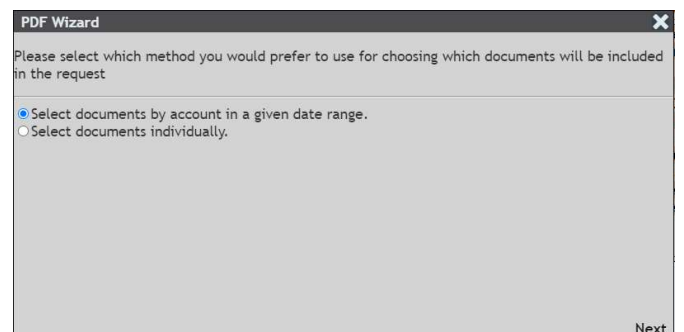
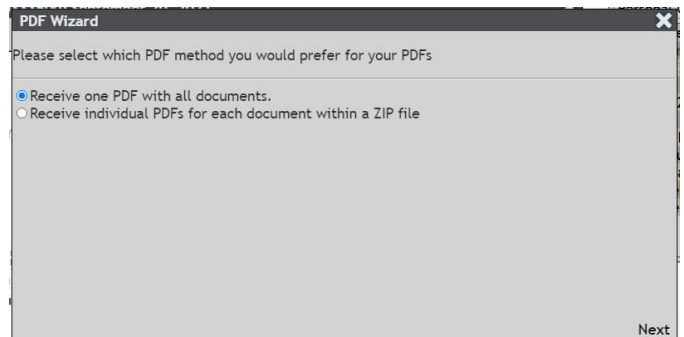
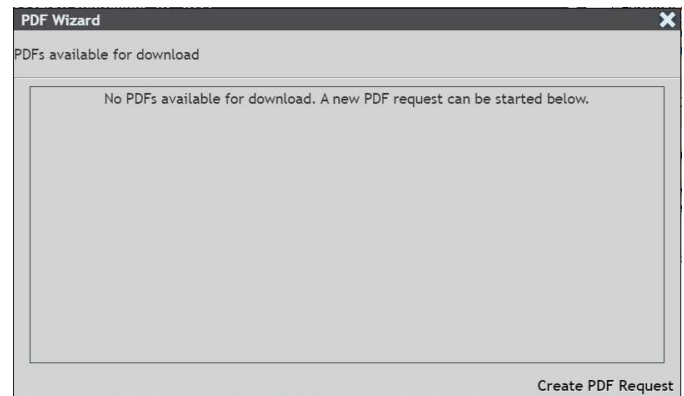
Phone: 833-VERITEX (833-837-4839) or 469-443-9912 (Treasury Support: 972-349-6195)

Revised 10/21/2023

3. Click the  **Menu** option on the top right of the screen. You will be presented with the following:
Select **Batch Print**.



4. The PDF Wizard menu will launch.
- Click **Create PDF Request** option on the bottom right.
 - Select the format in which you would like to download your files. Options are:
 - Combined PDF containing all documents, or
 - Individual PDF's in a ZIP file
 Click **Next**.
 - Select the method you would like to use to choose your documents.
Click **Next**.

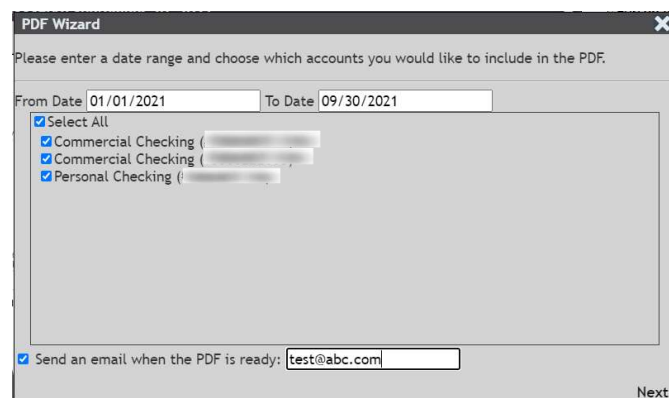


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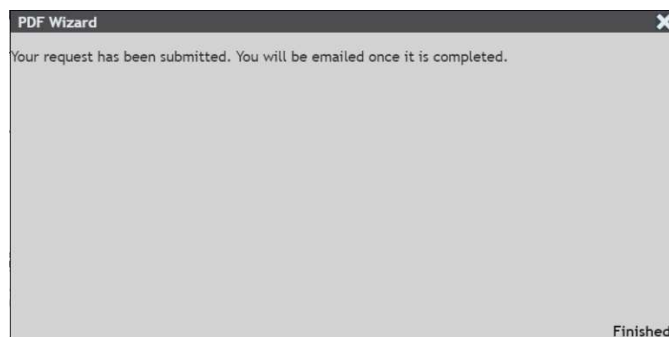
Revised 10/21/2023

- Select the date range and accounts to include in your download selection.
- You will be notified via email when your download is ready. Verify your email at the bottom of the menu. Click **Next**.



The PDF Wizard dialog box is titled "PDF Wizard" and has a close button (X) in the top right corner. The main text says "Please enter a date range and choose which accounts you would like to include in the PDF." Below this, there are two date input fields: "From Date" with the value "01/01/2021" and "To Date" with the value "09/30/2021". Underneath the date fields is a list of checkboxes for account selection. The first checkbox is "Select All" and is checked. Below it are three checkboxes, each followed by a partially obscured account name: "Commercial Checking (", "Commercial Checking (", and "Personal Checking (". All three of these checkboxes are also checked. At the bottom of the dialog, there is a checkbox labeled "Send an email when the PDF is ready:" which is checked, followed by an email address input field containing "test@abc.com". A "Next" button is located in the bottom right corner.

- **Click Finished**



The PDF Wizard dialog box is titled "PDF Wizard" and has a close button (X) in the top right corner. The main text says "Your request has been submitted. You will be emailed once it is completed." The dialog box is mostly empty with a light gray background. A "Finished" button is located in the bottom right corner.

- When you receive your email, return to the **Batch Print** menu. You will see the download link for your requested file(s). Click the link, and the files will be downloaded.



The PDF Wizard dialog box is titled "PDF Wizard" and has a close button (X) in the top right corner. The main text says "PDFs available for download". Below this is a table with the following columns: "Date Range", "Items", "Status", and "File(s)". There is one row of data in the table: "01/01/2021 - 09/30/2021", "3 Accounts", "Ready", and "PDF_01-01-2021_09-30-2021.pdf". At the bottom right of the dialog, there is a button labeled "Create PDF Request".

Date Range	Items	Status	File(s)
01/01/2021 - 09/30/2021	3 Accounts	Ready	PDF_01-01-2021_09-30-2021.pdf

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