

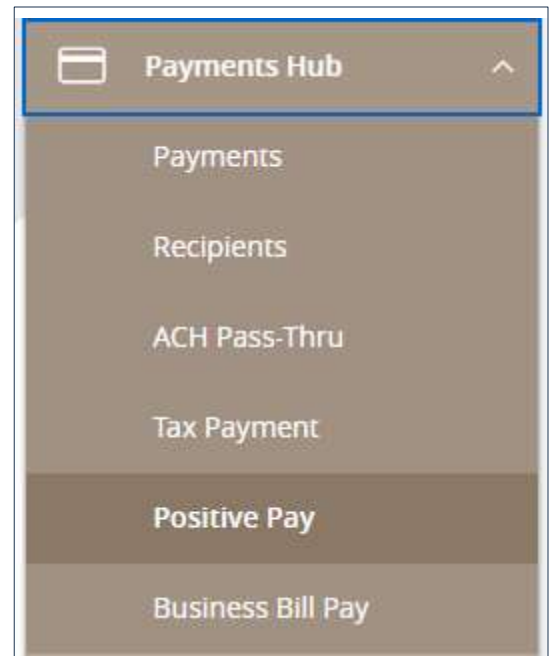
Positive Pay Access

1. Access the Positive Pay site by logging into online banking - www.veritexbank.com.



The screenshot shows the 'Online Banking Login' interface. At the top, there is a navigation bar with 'Online Banking' and a dropdown arrow, and the phone number '833-837-4839'. Below this is the 'Online Banking Login' section, which includes a text input field for 'Login ID' and a prominent orange 'Submit' button.

2. Expand the **Payments Hub** and select **Positive Pay**.



The screenshot shows a 'Payments Hub' menu. The menu is titled 'Payments Hub' and contains several options: 'Payments', 'Recipients', 'ACH Pass-Thru', 'Tax Payment', 'Positive Pay', and 'Business Bill Pay'. The 'Positive Pay' option is highlighted with a darker background.

General Information

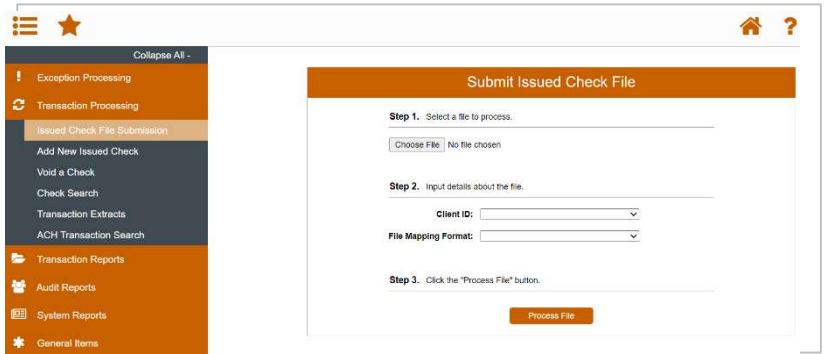
You will receive an email alerting you if there are any exceptions that need to be reviewed.

The cutoff time to work your exceptions is **12:00 PM CT**. The default decision you chose for this service will be applied otherwise.

Treasury Support must be notified to add new users to the positive pay system.

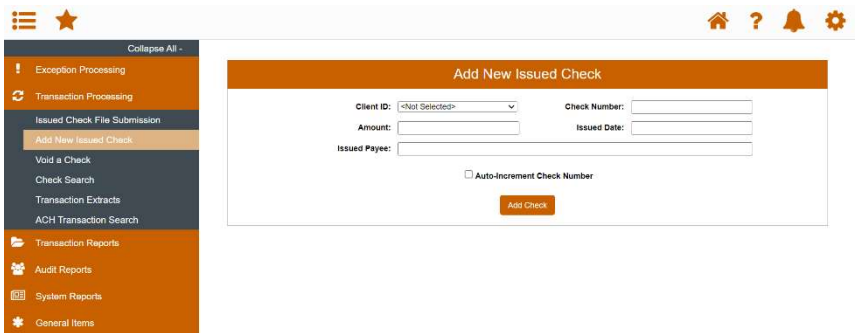
Issued Check File Submission

1. To upload issued check files, click **Transaction Processing** to expand the menu. Select **Issued Check File Submission**.
2. Once file is selected, select the appropriate **Client ID** and **File Processing Type** and click on **Process File**.



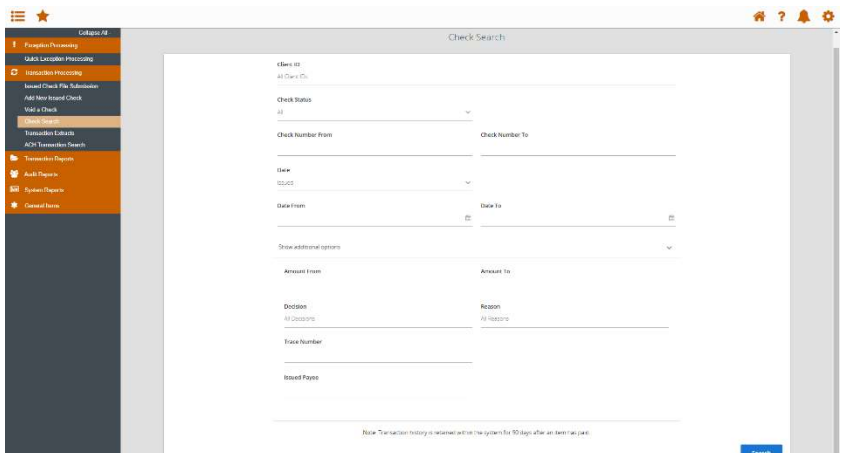
Add New Issued Check

1. To enter checks individually, click **Transaction Processing** to expand the menu. Select **Add New Issued Check**.
2. Select the corresponding account from the **Client ID** dropdown. Enter the Check Number, Amount, Issued Date, and Issued Payee. Click on **Add Check**.



Check Search

1. To search for a check, click on **Check Search**.
2. You may search by Check Status, Check Number, Date, Amount, Decision, Reason, Trace Number, and Issued Payee. Some search options are located under Show Additional Options.
3. Click on **Search**.

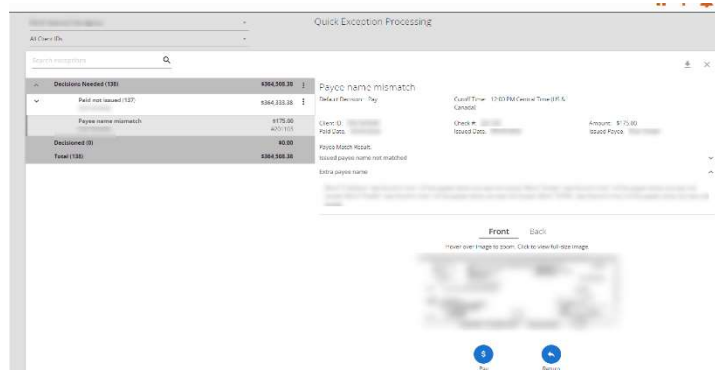


Questions? Call our Treasury Support.
Phone: 972-349-6195 | Email: treasury@veritexbank.com

Revision Date: 09/12/2024

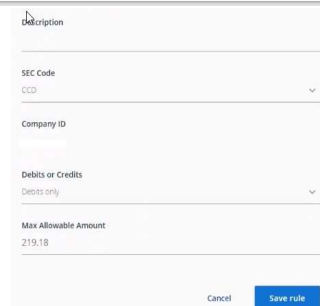
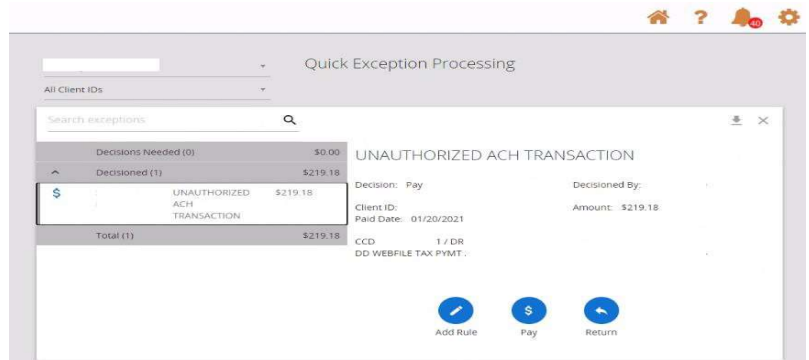
Quick Exception Processing

1. To decision exceptions select, **Quick Exceptions Processing**.
2. **All Client IDs**- Select account to process exceptions for.
3. Click **Decisions Needed** to display a list of all exceptions. Click transaction to view check image.
4. Select each transaction and decision the item as **Pay** or **Return**. You can also click the ellipsis next to **Decisions Needed** to **Pay all** or **Return All**. Specify the reason for the return decision from the **Reason** list. For a Pay item, the reason decision would be left blank. Click **Save**.



ACH Authorization Rule Setup

1. To add an ACH rule, click on the blue **Add Rule** within the exception list.
2. Review and edit each field for applicable changes.
3. Click on **Save Rule**.

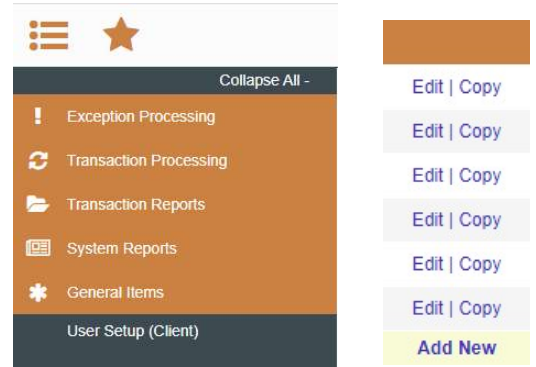


Questions? Call our Treasury Support.
Phone: 972-349-6195 | Email: treasury@veritexbank.com

Revision Date: 09/12/2024

User Setup (Client)

1. To manage users within positive pay, click on **User Setup (Client)** under **General Items**.
2. You can select Edit, Copy or Add New.
3. Complete the **Contact Information Tab**, including First & Last Name, and phone number.
4. Select the **Security Settings Tab**, Enter User Name – typically will match the online banking user name
5. Grant user access for accounts, exceptions, and security templates(if user should be able to manage other users only).
6. Select the **Menu Settings**, and assign user template access or create a new one based on access needed.
7. Select the **System Messages**, and check any notifications needed.
8. Click **Submit**
9. Contact Treasury Support to finalize user setup



A screenshot of the 'User Setup (Client)' form. The form has a title bar 'User Setup (Client)' and four tabs: 'Contact Information', 'Security Settings', 'Menu Settings', and 'System Messages'. The 'Contact Information' tab is active. The form contains the following fields:

- * First Name: [Text Input]
- Middle Initial: [Text Input]
- * Last Name: [Text Input]
- * Email Address: [Text Input] Exclude From Email
- Primary Phone Number: [Text Input]
- Secondary Phone Number: [Text Input]
- Mobile Number: [Text Input]

 A note at the bottom left states '* Indicates required fields'. A 'Submit' button is located at the bottom right of the form.