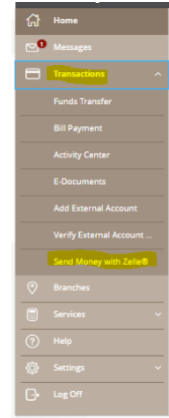


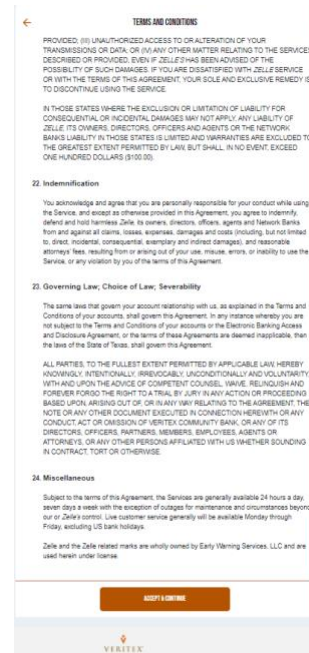
SEND MONEY WITH ZELLE®

Zelle – Enrollment

1. Log in to Online Banking
2. Navigate to **Transactions > Send Money with Zelle.**

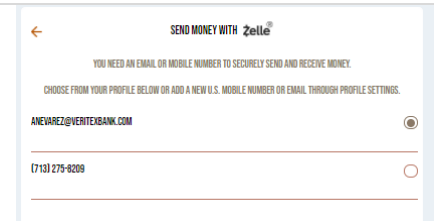


3. Click **Get Started.**
4. Review the Zelle Terms and Conditions.
Click **Accept & Continue.**



Questions? Call our customer support.
Phone: 833-VERITEX (833-837-4839) or 469-443-9912

5. Select the email or phone number associated with your online banking profile that you wish to use as your Zelle token. Click **Continue**. Please note that if your selection is already in use for Zelle at another FI, you will be presented with the option to replace the existing relationship with your Veritex account. If your preferred email or phone number is not listed, please reach out to Digital Banking.
6. You will receive a Secure Access Code at the selected destination. Enter it and click **Continue**.
7. Select the desired account that you would like to link to send and receive through Zelle. Click **Continue**.
8. You are now ready to send and request money with Zelle. Click **Send or Request Money** to continue.



SEND MONEY WITH Zelle®

YOU NEED AN EMAIL OR MOBILE NUMBER TO SECURELY SEND AND RECEIVE MONEY.

CHOOSE FROM YOUR PROFILE BELOW OR ADD A NEW U.S. MOBILE NUMBER OR EMAIL THROUGH PROFILE SETTINGS.

ANEVAEZ@VERITEXBANK.COM ☒

(713) 275-8209 ☐

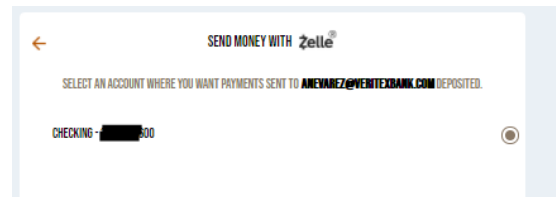


SEND MONEY WITH Zelle®

ENTER THE 6-DIGIT VERIFICATION CODE SENT TO ANEVAEZ@VERITEXBANK.COM SO WE CAN VERIFY THIS IS YOU.

1 5 6 1 4 2 ✓

RESEND CODE



SEND MONEY WITH Zelle®

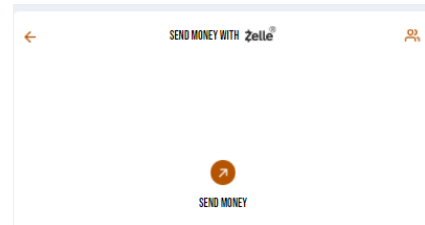
SELECT AN ACCOUNT WHERE YOU WANT PAYMENTS SENT TO ANEVAEZ@VERITEXBANK.COM DEPOSITED.

CHECKING - [REDACTED] ☒

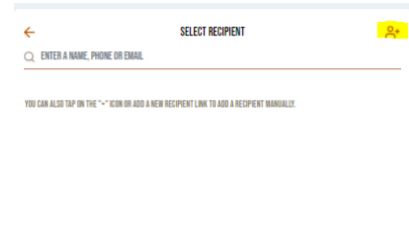
Questions? Call our customer support.
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Zelle – Send Money

1. Once Enrolled with Zelle, navigate to **Transactions > Send Money with Zelle**.
2. Click **Send Money**.



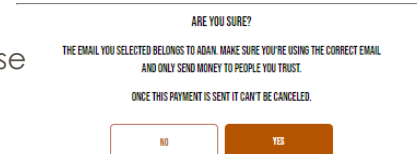
3. If you already have recipients saved, they will appear on this screen for you to select. If you have your recipient saved, you may select them and skip to step 7. For this example, we will add a new recipient.



4. Click **the + symbol or Add a New Recipient**.

5. Enter the recipient's name and Zelle-registered email or phone number. **Add and Continue**.

6. You will receive the following warning regarding Zelle payments and the recipient being added. Please verify their name and click **yes** to proceed.

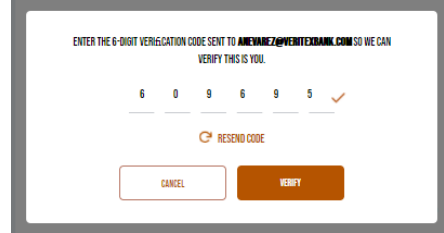


7. After selecting your recipient, enter the amount you wish to send, verify the originating account, and click **review**.

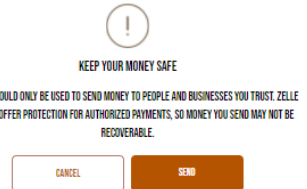
8. Enter a payment reason in the section labeled **What's This For?** (Not required) and click **Send**.

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9. Enter the verification code sent to you and click **Verify**.

A screenshot of a mobile app interface for verification. At the top, it says "ENTER THE 6-DIGIT VERIFICATION CODE SENT TO ANEVALEZ@VERITEXBANK.COM SO WE CAN VERIFY THIS IS YOU." Below this is a row of six input fields containing the digits "6", "0", "9", "6", "9", and "5", followed by a checkmark icon. Below the digits is a "RESEND CODE" button with a circular arrow icon. At the bottom are two buttons: "CANCEL" and "VERIFY".

10. Review the security reminder and click **Send** if you wish to proceed.

A screenshot of a mobile app interface showing a security reminder. At the top is a warning icon (exclamation mark inside a circle). Below it is the text "KEEP YOUR MONEY SAFE". Further down is a disclaimer: "ZELLE® SHOULD ONLY BE USED TO SEND MONEY TO PEOPLE AND BUSINESSES YOU TRUST. ZELLE DOES NOT OFFER PROTECTION FOR AUTHORIZED PAYMENTS, SO MONEY YOU SEND MAY NOT BE RECOVERABLE." At the bottom are two buttons: "CANCEL" and "SEND".

11. If you receive the **Payment sent** message, your payment is complete. Click **All Done** to proceed.

Questions? Call our customer support.
Phone: 833-VERITEX (833-837-4839) or 469-443-9912

Zelle – Request Money

1. Once Enrolled with Zelle, navigate to **Transactions > Send Money with Zelle**.
2. Click **Request Money**.
3. If you already have recipients saved, they will appear on this screen for you to select.
If you have your recipient saved, you may select them and skip to step 7. For this example, we will add a new recipient.
4. Click **the + symbol or Add a New Recipient**.



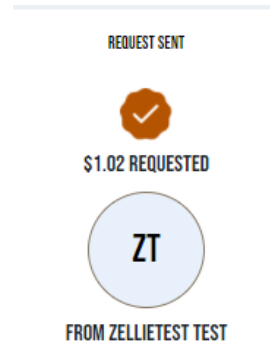
5. Enter the recipient's name and Zelle-registered email or phone number. **Add and Continue.**

6. You will receive the following warning regarding Zelle payments and the recipient being added. Please verify their name and click **yes** to proceed.

7. After selecting your recipient, enter the amount you wish to request and click **review**.

Questions? Call our customer support.
Phone: 833-VERITEX (833-837-4839) or 469-443-9912

8. Enter a payment reason in the section labeled **What's This For?** (Not required) and click **Request**.
9. Once you receive the request sent message, your request will be received by the recipient upon their next login to Zelle. From here, they can accept or decline the payment.



Questions? Call our customer support.
Phone: 833-VERITEX (833-837-4839) or 469-443-9912